

# Simply SFP – Course Specific Terms and Conditions

These terms and conditions apply to the 'Simply SFP' course being provided by Solution Focused Possibilities between April and July 2021. You may contact us on [info@sfpossibilities.org](mailto:info@sfpossibilities.org) should you wish to query any of them.

These terms and conditions are in addition to the Website Disclaimer and our Standard Terms for the Purchase of Online and Taught Courses. Please read these terms and conditions carefully before purchasing our 'Simply SFP' course and print off a copy for your records.

If there is any conflict between our Website Disclaimer, these terms and conditions and the Standard Terms for the Purchase of Online and Taught Courses, then the conflict shall be resolved by applying the following order of priority:

1. Course Specific Terms and Conditions;
2. Standard Terms for the Purchase of Online and Taught Courses;
3. Website Disclaimer.

For purchases via our website, by clicking on the blue "Book Your Place" button you agree to the terms of this agreement which will bind you. If you do not agree to these terms and conditions you must cease to continue to purchase any Services from us.

## 1. Definitions

"Fees" means the fees paid by you to Solution Focused Possibilities for the Services.

"Services" means the provision of the Online Course and/or the Taught Course and/or the Course Materials together with such other services as agreed from time to time and purchased by you through the Website or by email.

"you" means the individual purchasing the Services.

## 2. Cancellation

2.1. Once you have purchased the 'Simply SFP' course, and we have formed a legally binding agreement with you (in accordance with clause 3.4 in the 'Standard Terms for the Purchase of Online and Taught Courses' document), then you may only cancel your purchase before, or on, the date of 29<sup>th</sup> March 2021, exactly two weeks before the 'Simply SFP' services commence. If you do so, you will receive a full refund of fees.

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2.2. You may request a 50% refund of fees between the dates of 30<sup>th</sup> March 2021 up until 4<sup>th</sup> April 2021.

2.3. From Monday 5<sup>th</sup> April onwards, exactly one week before the course start date, Monday 12<sup>th</sup> April, you shall have no right to cancel your order or receive any refund.

### **3. Money Back Guarantee**

3.1. For the first 14 days of the Simply SFP course, from the 12<sup>th</sup> April until the 26<sup>th</sup> April, we are offering a 100% money back guarantee on the fees that you paid for the 'Simply SFP' service. This money back guarantee is dependant upon you having attended at least one of the course coaching calls or training days, and you must inform us of your decision to claim the money back guarantee by emailing us via [info@sfpossibilities.org](mailto:info@sfpossibilities.org)